nuDoors Corp. Privacy Policy

Last Updated: October 22, 2026

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nuDoors Corp. respects your privacy and is committed to being transparent about how we collect, use, disclose, and protect personal information.

This Privacy Policy explains how information is handled when you visit nuDoors.com, submit a form, upload project information or photographs, request an estimate, place an order, communicate with us, or otherwise use nuDoors products and services.

By using our website or services, you acknowledge the practices described in this Privacy Policy.

1. Who We Are

nuDoors Corp. is responsible for determining how and why personal information is collected and used through our website and services.

nuDoors Corp.
411 Bloomfield Drive, Unit 5
West Berlin, NJ 08091
Email: sales@nudoors.com
Phone: (888) 792-0130

2. Information We Collect

We may collect personal information directly from you, automatically through your use of our website, and from service providers or business partners that support our operations.

Information You Provide:

Depending on how you interact with nuDoors, we may collect:

- Name
- Email address
- Phone number
- Billing address
- Shipping address
- Order number or order history
- Product selections
- Cabinet measurements and quantities
- Project specifications
- Appointment and scheduling information
- Photographs, videos, room images, and project details
- Reviews, testimonials, survey responses, and other submitted content
- Communications sent through forms, email, live chat, text message, or customer support
- Any other information you voluntarily provide

Payment Information:

Payments may be processed through third-party payment providers. nuDoors may receive information relating to the transaction, such as:

- Payment status
- Transaction identifiers
- Billing information
- Limited payment-method information

Complete payment-card information is handled directly by the applicable payment processor and is not stored by nuDoors.

Information Collected Automatically:

When you use our website, we and our service providers may automatically collect information such as:

- IP address
- Browser type and version
- Device type and operating system
- General location derived from an IP address
- Referring website or page
- Pages viewed, links selected, and session duration
- Date and time of website activity
- Cookie and similar technology identifiers
- Website performance and diagnostic information

Information From Other Sources:

We may also receive information from:

- Contractors and installers
- Referral partners
- Manufacturers and suppliers
- Shipping and delivery providers
- Customer relationship management systems
- Advertising and analytics platforms
- Social media platforms
- Other service providers supporting a customer inquiry, order, or project

3. How We Use Personal Information

We may use personal information to:

- Respond to inquiries and provide customer support
- Schedule and conduct virtual and in-home estimates
- Assist with measurements and project planning
- Create visualizations, estimates, proposals, and product recommendations
- Process and fulfill orders, and coordinate manufacturing, shipping, and delivery
- Coordinate measurement and installation services where available
- Maintain customer accounts and order records

- Process payments and prevent fraudulent transactions
- Communicate about appointments, estimates, orders, claims, deliveries, and customer support
- Send marketing and promotional communications where permitted
- Operate, maintain, and improve our website, products, and services
- Analyze website traffic and customer interactions
- Personalize website content and communications
- Administer warranties, claims, returns, and customer-service matters
- Protect the security and integrity of our systems
- Enforce our Terms and Conditions
- Comply with legal, accounting, tax, and regulatory requirements
- Establish, exercise, or defend legal claims

4. Project Photographs, Measurements, and Visualizations

When you upload photographs, videos, measurements, room information, or other project content, we may use that information to:

- Evaluate your project and create visualizations
- Prepare an estimate and recommend products
- Assist with measurements and fulfill an order
- Provide customer support and improve our services

Digital visualizations may be created or processed using technology and service providers acting on behalf of nuDoors.

Use of nuVision, including the submission of photographs and use of generated visualizations, is also subject to the separate nuVision terms and disclosures presented during the nuVision process.

Marketing or promotional use of customer photographs, before-and-after images, testimonials, or other submitted content will be handled according to the permissions presented during submission and applicable law.

5. How We Share Information

SMS Opt-In Data Protection: Mobile information and text messaging originator opt-in data and consent will not be shared with or sold to any third parties or affiliates for marketing or promotional purposes. All the sharing categories described in this Policy exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

Subject to the SMS exclusion above, we may share non-SMS personal information with service providers and business partners when reasonably necessary to operate our business, provide services, or fulfill a customer request.

Service Providers:

This may include providers that support:

- Website hosting and e-commerce
- Customer relationship management (CRM)
- Payment processing
- Email, telephone, live chat, and SMS messaging delivery

- Analytics, website performance, and cloud storage
- Scheduling
- Advertising and marketing
- Manufacturing, shipping, and freight
- Customer support and technology services
- Accounting, legal services, and insurance

These providers may access personal information only as necessary to provide services to nuDoors and subject to their applicable contractual and legal obligations.

Contractors, Installers, and Project Partners:

When appropriate, we may share project information with contractors, installers, measurement providers, manufacturers, suppliers, or other project partners to help quote, coordinate, fulfill, install, or support a project (excluding SMS opt-in data and consent).

Business Transactions:

Information may be disclosed in connection with a merger, investment, financing, acquisition, reorganization, sale of assets, or similar business transaction.

Legal and Safety Reasons:

We may disclose information when reasonably necessary to:

- Comply with applicable law
- Respond to a subpoena, court order, or governmental request
- Enforce our agreements and policies
- Prevent fraud or illegal activity
- Protect the security of our systems
- Protect nuDoors, our customers, or others from harm
- Establish, exercise, or defend legal rights

With Your Direction or Consent:

We may also share information when you request, authorize, or consent to the disclosure.

All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties, excluding aggregators and providers of the Text Message services.

6. Sale and Sharing of Personal Information

nuDoors does not sell personal information for money. Furthermore, mobile phone numbers and text messaging originator opt-in data and consent are never sold or shared with third parties or affiliates for marketing, promotional, or lead-generation purposes.

Certain analytics, advertising, cookie, or tracking activities on our website may be considered a "sale," "sharing," or targeted advertising under some state privacy laws. Where required by applicable law, we provide users with available options to manage applicable cookie preferences or opt out of covered data uses.

7. Cookies and Similar Technologies

We and our service providers may use cookies, pixels, tags, local storage, and similar technologies to:

- Operate the website and maintain website security
- Remember user preferences
- Understand how visitors use the website and improve website performance
- Measure advertising performance and personalize content and communications

Cookies may include:

- **Essential Cookies** - Necessary for website operation, security, and core functionality.
- **Functional Cookies** - Used to remember settings and preferences.
- **Analytics Cookies** - Used to help us understand website traffic and performance.
- **Advertising Cookies** - May be used to measure campaigns or provide more relevant advertising.

Where required, users may be able to manage nonessential cookies through our cookie-preference tools. You may also adjust your browser settings, although disabling some cookies may affect website functionality.

8. Email Communications

We may send transactional emails relating to inquiries, appointments, estimates, orders, shipping, delivery, claims, customer support, and account activity.

Where permitted, we may also send promotional or marketing emails. You may unsubscribe from marketing emails by using the unsubscribe link included in the message. Unsubscribing from marketing communications will not prevent us from sending necessary transactional or service-related communications.

9. SMS Communications

If you provide your mobile number and affirmatively opt in, nuDoors Corp. may send SMS or MMS messages relating to:

- Your inquiry
- Virtual and in-home estimates
- Appointments
- Order confirmations and updates
- Shipping and delivery information
- Customer support and account activity
- Promotional and marketing offers where separately authorized

Message Frequency & Rates: Message frequency varies. Message and data rates may apply.

Opt-Out Instructions: Reply **STOP** to unsubscribe from SMS messages at any time. After replying STOP, you will receive one final confirmation message confirming that you have been unsubscribed.

Help Instructions: Reply **HELP** for assistance, or contact us directly at sales@nudoors.com or (888) 792-0130.

SMS Data Privacy & Non-Sharing Commitment: Mobile information and text messaging originator opt-in data and consent will not be shared with or sold to any third parties or affiliates for marketing or promotional purposes. We may share your mobile number and SMS consent information solely with subcontractors and service providers that help us deliver text messages (such as messaging platforms, telecommunications carriers, and aggregators), and these providers may use the information only to provide messaging services on behalf of nuDoors.

Consent to receive promotional text messages is not a condition of purchasing any goods or services.

10. Data Retention

We retain personal information for as long as reasonably necessary for the purposes described in this Privacy Policy. Retention periods may vary depending on:

- The type of information and the nature of the customer relationship
- Order and transaction history and applicable warranty periods
- Customer-service needs
- Legal, tax, and accounting requirements
- Fraud prevention, dispute resolution, and legitimate business needs

When personal information is no longer reasonably needed, we may delete, de-identify, anonymize, or securely dispose of it.

11. Data Security

We use reasonable administrative, technical, and physical safeguards designed to protect personal information against unauthorized access, loss, misuse, alteration, and disclosure.

However, no website, electronic transmission, storage system, or security measure can be guaranteed to be completely secure. Customers should take reasonable steps to protect account credentials and should contact nuDoors if they believe their information or account has been compromised.

12. International Data Processing

nuDoors is based in the United States. Personal information may be processed or stored in the United States and other locations where our service providers operate. Privacy and data-protection laws in those locations may differ from the laws of your jurisdiction. Where required by law, nuDoors or its service providers may use recognized legal mechanisms intended to protect personal information transferred internationally.

13. Your Privacy Rights

Depending on where you live and subject to applicable law and exceptions, you may have rights relating to your personal information, including the ability to:

- Request access to personal information
- Request correction of inaccurate information
- Request deletion of personal information
- Request a portable copy of certain information
- Restrict or object to certain processing
- Opt out of certain sales, sharing, targeted advertising, or profiling
- Withdraw consent where processing relies on consent
- Appeal a decision regarding a privacy request
- Exercise privacy rights without unlawful discrimination

To submit a privacy request, contact:

Email: sales@nudoors.com
Mail: nuDoors Corp., 411 Bloomfield Drive, Unit 5, West Berlin, NJ 08091

Please provide enough information for us to understand and reasonably verify the request. We may request additional information to confirm identity or authority to submit a request. Certain information may be retained where permitted or required by law, including information needed to complete transactions, maintain warranty records, meet legal obligations, prevent fraud, resolve disputes, or establish or defend legal rights.

14. European Privacy Rights

If applicable European data-protection law applies to you, you may have additional rights, including the right to access your personal data, correct inaccurate personal data, request deletion, restrict processing, object to certain processing, request data portability, withdraw consent, and lodge a complaint with an applicable data-protection authority. Withdrawal of consent does not affect processing that was lawfully completed before consent was withdrawn.

15. Children's Privacy

Our website and services are intended for adults and are not directed to children under 13. We do not knowingly collect personal information directly from children under 13. If you believe a child has provided personal information to nuDoors, please contact us so that we can review the matter and take appropriate action.

16. Third-Party Websites and Services

Our website may contain links to or integrations with third-party websites and services, including payment processors, financing providers, scheduling systems, social media platforms, embedded videos, contractors, manufacturers, shipping providers, and other third-party services.

nuDoors does not control the privacy or security practices of independent third parties. Their collection and use of information are governed by their own privacy policies and terms. We encourage users to review those policies before providing personal information directly to a third party.

17. Changes to This Privacy Policy

We may update this Privacy Policy periodically to reflect changes in our products and services, website functionality, technology, business practices, or legal requirements. When we make changes, we will revise the Last Updated date at the top of this page. Where appropriate or legally required, we may provide additional notice through the website, email, or another communication method.

18. Contact Us

Questions, concerns, or requests regarding this Privacy Policy or our privacy practices may be directed to:

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West Berlin, NJ 08091
Email: sales@nudoors.com
Phone: (888) 792-0130